



June 23rd, 2020

Dear customer,

In order to keep you informed about our reorganization and the associated changes to be made, in the present document you will find the most frequent questions and answers.

Please review this information carefully and share the most relevant points within your company or with your partners to implement any measures that may be necessary.

1. Will the existing orders/contracts change due to the implementation of the new corporate structure?

No, the existing orders and agreements with their respective terms and conditions will remain in full force and effect. We will contact you, if any adjustment is necessary.

2. Will the current responsibilities in the sales department change?

No, current responsibilities in the sales department will usually remain the same.

3. Will there be a necessity to sign another Non Disclosure Agreement (NDA)?

No, the NDAs signed with AGP AMERICA cover all AGP Group entities. We will contact you to inform you once the term of the NDA has expired and subsequent actions are required.

4. Will there be a necessity to sign another commercial agreement?

Yes, as part of the newly setup legal entity, we are looking to transfer customer contracts from AGP America to AGP Worldwide Operations GmbH. Therefore, our team will contact you to provide relevant information, re-sign the current commercial agreements you have with AGP America and take the required subsequent actions.

5. Will there be a new Compliance Process?

No, the current Compliance Process will be applicable for the group.

6. Will there be any need to sign a new PO?

No, current POs will remain the same. New POs will be signed for new orders and in specific cases.

7. Will the Bank Account details change?

Yes, we have new accounts on behalf of AGP Worldwide Operations GmbH. You will receive this information with your new invoice.

In case of further questions or doubts, please do not hesitate to contact us at: switzerland@agpglass.com